

## Charles W Liedtke PMP®, Exemplar Global Certified Auditor Senior Consultant, 1992 - Present



*"We were impressed by the level of detail and organization that Charles brought and realized he would be a strong asset for our ISO9001: 2015 and AS9100: 2016 upgrade preparations. Faced with a tight deadline, Charles guided us through each phase of our transition, from an initial gap analysis to a final round of internal audits to the new standards. With his help, we were able to pass our ISO and AS upgrade audits without any findings."*

- S. Schaffer, Quality Manager

### Charles W Liedtke

Sr. Consultant

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### AREAS OF EXPERTISE (partial listing)

#### Strategic Business Solutions

- Business Process Improvement
- Delivery and Lead-Time Improvement
- Supply-Chain Management
- Project Management Improvements
- Strategic Advising

#### Operations Improvement

- Lean Technique Implementations
- OSHA Compliance
- ERP Implementation
- Inventory Accuracy Improvements

#### Management System Implementation

- ISO 9001 Quality Management System
- IATF 16949 Automotive
- AS9100D Aviation, Space and Defense
- ISO 13485 Medical Devices
- ISO 14001 Environmental Management
- ISO 45001 Safety and Health
- ISO 41001 Facility Management
- ISO 17025 Accredited Laboratory

Charles W. Liedtke is a full-time Senior Management Consultant who, since 1992, has helped hundreds of organizations improve productivity, profitability, and overall operations by applying systems thinking to eliminate waste and enhance safe operations. He has experience in a broad range of industries and service organizations, including regulated industries such as automotive, aviation, space and defense suppliers, food service, forensics, medical devices, and healthcare.

Charles has spoken at numerous events for organizations such as the American Management Association, Argonne National Laboratories, and the American Society for Quality, and has presented various webinars on operations issues. He also served as Product/Process Development Content Expert for *Manufacturing, A New Generation, Career Communications, Inc.* © 2006, a text used for introducing the science of manufacturing to middle-school aged students.

#### EDUCATION and CERTIFICATION

Exemplar Certified Management Systems Auditor for ISO 9001, IATF 16949, AS9100, ISO 13485

PMP ® Certified Project Manager

Six Sigma Green Belt (CSSGB)

MBA in Financial Management - *Loyola University of Chicago*  
BS Engineering Operations Research and Systems Analysis  
- *University of Illinois at Chicago*

AAS Plastics Technology - *College of DuPage*

# Client References

## Charles W Liedtke

### Wiegel Tool Works

Randy Hughes  
Quality Director  
(630) 595-6550

### Simmons Knife and Saw

Colin Murphy  
President  
(630) 912-2880

### Sterling Solutions

Sean Hedden  
CLT Manufacturing Manager  
(708) 388-2223

### The Morey Corporation

Phyllis Beam  
Compliance Manager  
(630) 754-2171

### J.T. Cullen Company, Inc.

David Jones  
President  
(815) 589-2412

### Gold Eagle Company

Ray Jablonski  
Executive Vice President  
(773) 326-6348

## Reputation for Excellence

Overall Quality of Training  
Was Excellent!



100% Agreement

Instructor Demonstrated  
Outstanding Knowledge of Subject



100% Agreement

[ Results from 2017 and 2018 instructor feedback surveys received from more than 525 learners ]

*"If you're looking for training in Auditing Core Tools, Root Cause Analysis, or IATF internal auditor training and practice audits, look no further than Illinois BIS and Charles Liedtke. Our internal auditors and corrective action team were amazed at the amount of knowledge they gained from Charles, and Management, they couldn't be happier in the results they've seen in the internal audits and corrective actions carried out since. In 20+ years working with ISO 9001 and IATF 16949 trainers we've never seen this level of knowledge and confidence in our trainees in such a short period of time."*

- P. Beam, Compliance Manager