

## John Pop

Senior Consultant, 1994 - Present



*"The Internal Auditing and ISO 9001:2015 preview courses taught by John Pop saved us thousands of dollars in outside consultation fees. Both our quality and environmental management systems transitioned to the 2015 ISO standards with zero non-conformities found during audit. In a time where significant competition and training offerings exist, BIS stands apart from the crowd as the best resource and value in this space. They are true professionals and will continue to be part of our overall business planning and growth strategies."*

- J. Giovanatto, President, Technical Power Systems, Inc.

### John Pop

Sr. Consultant

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### AREAS OF EXPERTISE (partial listing)

#### Strategic Business Solutions

- Transformational Leadership and Culture Change
- Business Process Improvement
- Delivery and Lead-Time Improvement

#### Lean Six Sigma

- Green Belt/Black Belt/Champion
- Visual Management using 5S
- Mistake Proofing
- TPM
- Set up Reduction
- Value Stream Mapping

#### Quality - Tools

- Failure Modes & Effects
- Advanced Product Quality Planning
- Measurement Systems Analysis
- Root Cause Analysis
- Statistical Process Control

John brings over 25 years of management experience in a variety of industries including steel, metals, chemicals, services and plastics. John has managed manufacturing facilities in Illinois, Indiana, Ohio, Connecticut, California, and Mexico. Consulting for more than 20 years in a number of industries including metals, coatings, railroads, food, education, service, chemicals and plastics, John has experience in assisting companies with Lean manufacturing principles (Toyota Manufacturing System), ISO 9001, AS 9100, IATF 16949, ISO 14001, ISO 17025, ISO 450001, and risk management.

John has led organizations to over 100 management system certifications and he is recognized as an "expert witness" and has testified and provided opinions in lawsuits involving Quality Management Systems and product quality.

John is the co-author of the textbook *Every Manager is a Training Manager* and has published articles in various trade magazines.

#### EDUCATION and CERTIFICATION

Exemplar Global International Certified Quality Systems Auditor  
IATF 16949 Quality Mgmt System Certified Supplier Auditor  
AS 9100 – Certified Lead Auditor  
Certified Six Sigma Black Belt (CSSBB)

MBA - *Indiana University*

Metallurgy Technical Degree – *Human Engineering Institute*  
B.S., Industrial Economics (Management) - *Purdue University*

# Client References

## John Pop

**Acme Finishing Company**  
Al Colella  
Quality Assurance Manager  
(847) 640-7890

**Automated Scales**  
James C. Brown  
President  
(630) 628-0581

**Morgan Bronze Products**  
Ron Rogers  
President  
(847) 526-6000

**SWD**  
Rick Delawder  
President  
(630) 543-3003

**The Holland Company**  
Randy Habermann  
Vice President and GM, HEBU Division  
(708) 672-2300

**Trelleborg**  
David Kendryna  
Quality Manager  
(630) 233-7944

## Reputation for Excellence

Overall Quality of Training  
Was Excellent!



97% Agreement

Instructor Demonstrated  
Outstanding Knowledge of Subject



99% Agreement

[ Results from 2017 and 2018 instructor feedback surveys received from more than 250 learners ]

*"John Pop has been a mentor and trainer to our efforts at Lean Manufacturing, helping this group develop a visual cell approach to manufacturing and make several other changes to our manufacturing process that have had huge results. This particular group has improved their customer satisfaction rating from 40% to 80% in one year, and reduced the assembly time for a key component by 80 hours."*

- Debra Lynch Quality Manager, Holland Company